



TERMS & CONDITIONS

In this terms and conditions:

"Card" refers to International Calling Card;

"Serial Number" refers to the Card number printed on each Card;

"User ID-A/C" refers to the identification number printed on each Card;

"Services" refers to international telecommunication services provided or to be provided by 1WORLD to the Customer, including any value added features which 1WORLD may introduce from time to time and which the Customer has subscribed and/or used. The Service does not include the provision of any telephones or other telecommunication equipment and is subject to change by 1WORLD from time to time without notice to the Customer; and,

"1WORLD" refers to **1WORLDTelecommunications Pte Ltd and 1WORLDTelecommunications Pty Ltd.**

1. The Customer is deemed to have accepted these terms and conditions at the point of purchase of a Card and agrees to be bound by them;
2. The Serial Number and User ID-A/C number printed on each Card is unique to that Card and the Customer shall be solely responsible for safeguarding such number from any unauthorized use;
3. Except when the Card purchased is damaged at the point of sale, the Card once sold is not refundable. 1WORLD will not be liable to the Customer for any losses, damages, claims, liabilities, costs or expenses suffered or incurred by the Customer resulting from the theft, misuse or unauthorized usage of the number printed on the Card. The Customer shall indemnify 1WORLD from any losses, damages, claims, liabilities, costs (including legal costs on a full indemnity basis) and expenses suffered or incurred by 1WORLD as a result of or arising from the misuse or wrongful usage of the Card;
4. The liability of 1WORLD to a customer, whether in contract, tort or otherwise, in relation to the Card shall be limited to the price of the Card;
5. Each Card has an expiry date from Activation Date (first use of Card) or otherwise stated on the Card. 1WORLD will not provide refunds for any unused portion of the Card value whether before or after the expiry date;
6. The per-minute rate and minutes block chargeable applicable for each call shall be determined by 1WORLD and may be subjected to change without prior notice;
7. Connection fee apply for all calls. Basic maintenance charge apply for all cards and calls made using mobile phones are not toll free and airtime charges may apply according to the mobile operator;
8. 1WORLD reserves the right to implement an account service fee if the account has been found to be inactive over a period of time;
9. Surcharge is applicable for calling access number using 1800 or 0800 prefix;
10. All rates do not include any surcharges for taxes imposed by hotels and overseas telecommunication companies;

11. The due performance by 1WORLD of the Service is subject to suspension, variation, cancellation or determination by 1WORLD by reasons of Act of God, calamity, natural or human-related, that are beyond 1WORLD's control. In the event of suspension, variation, cancellation or termination of the Services arising from any such cause, 1WORLD shall not be liable for any damages (whether direct, indirect, special, consequential incidental or otherwise), including, without limitation, damages for loss profits or business resulting or arising from such suspension, variation, cancellation or determination;
12. In no event shall 1WORLD be liable to the Customer or any third party for (i) any loss of revenue, profits savings, business or goodwill, and (ii) punitive, exemplary, proximate, consequential, or incidental damages and expenses of any type or nature suffered or incurred by the Customer or any third party as result of or arising from any breach or default by 1WORLD of the terms and conditions hereunder and the provision of the Services;
13. Charging commences immediately when the called number is answered, regardless of (i) whether such call is answered by Man, Machine or otherwise and (ii) if the called number is answered by Man, the identity of the person answering such called number. Calls having duration of more than 1 minute will be deemed as being connected normally and no refunds will be given. Calls will not be allowed if amount left in the card is less than the amount required to make a call;
14. 1WORLD makes no warranty, whether expressed or implied, that the service provided pursuant to the use of the Card will be uninterrupted, secured or free from technical difficulties;
15. 1WORLD is not obliged to provide Call Detail Records to the customer unless otherwise required by law enforcers. All request of Call Detail Records must be in written request and will be charged as stipulated by 1WORLD;
16. All decisions made by 1WORLD shall be deemed final and conclusive.